Human Resources Balanced Scorecard is an interactive technical note that explains the measures necessary to implement a suitable system for managing company employees, and the interaction with the Human Resources Scorecard.

The note is developed through the following chapters:

- General Introduction
- Efficiency Indicators
- BSC construction
- Case study Arte y Estilo
The technical note includes interactive exercises that help students grasp the key concepts, as well as a practical case exercise in which students have to use the concepts learned.