Conflict Management is an interactive questionnaire that enables students to identify the strategy they adopt when they are presented with conflict.

The different roles in conflict management are:

- The tortoise
- The shark
- The teddy bear
- The fox
- The owl
The questionnaire has 35 proverbs and popular sayings. Students must analyse these statements and rank them according to how well they describe the way they normally handle conflict.
Once students have completed the questionnaire, they receive their individual results and those of the rest of the group.